Online Meter billing

About Service Accent Online Meter billing

Meter billing is one the most important yet most time consuming activities undertaken by Office Equipment suppliers. Service Accent Online Meter billing reduces the time, the effort and the frustration associated with this most daunting of monthly/quarterly routines.

Service Accent Online Meter billing provides the following easy to use features:
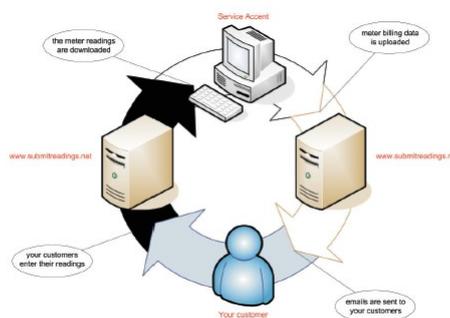
- Personalised HTML formatted emails sent to each of your clients containing instructions and a link to an SSL secured website
- A one-time opt-in feature to ensure compliance with email and spam policies
- The ability to upload your own company logo
- A simple to use web page showing all machines for which meter readings are required whether they have 1 machine or 100
- Validation of readings to minimise data entry errors or incorrectly read meters

Service Accent Meter billing can offer the following benefits:

- Massive time savings by eliminating the need to phone your customers for meter readings
- Reduced costs by cutting out phone calls and reducing staffing resources on data collection and entry
- Improved billing accuracy as readings are validated at the point the customers enter the reading

How it works

1. Service Accent, as part of your usual meter billing run, uploads a very small amount of data to our secure server and sends an email to each of your customers on your behalf
2. Each recipient can click on an embedded link in the email taking them to our secure server (which can be branded with your logo)
3. Each machine requiring meter readings is presented to them, giving them the opportunity to enter the readings
4. The readings are stored in our secure Microsoft SQL Server database
5. When you run meter billing, the readings are downloaded and Service Accent is updated accordingly, allowing you to raise you invoices with no further interaction by yourself being required

Further information

For more information and screenshots of Service Accent online meter billing, please visit:

http://serviceaccent.com/onlinebilling

Quick facts
The technical bits
Our server is located in one of the world's leading data centres and is accessible only by authorised data centre staff

Only we have access to the content on the server which is backed up hourly

On top of this security, the dedicated web site is secured by an SSL certificate which means that the information that is sent across the internet can not be intercepted and read

In order to access the web site, your unique PIN code must be supplied, which is generated automatically and held within your Service Accent database, as well as your unique password

In order for you customers to enter their meter readings, a unique PIN code is included in their email invitation

These PIN codes are 32 randomly generated alpha-numeric characters long and impossible to guess, thus ensuring that only you have access to your online data and each customer has access to their information only

More information
http://serviceaccent.com

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