

Meter billing



About Service Accent Meter billing

Whether you bill monthly or quarterly, Service Accent has one of the most effective and flexible meter billing modules on the market. With numerous office equipment, vending and other meter-based clients large and small in over 25 countries, our meter billing module has been developed to meet the needs of many different companies in various industries.

Simple billing, minimum billing with excess and copy-pack/copy-plan billing are all simplified and automated with Service Accent Meter billing. Once a clients' machine has been set up and the meter information entered, it is merely a case of clicking three buttons and you are presented with a complete and accurate listing of all the machines due to be billed in that period.

Flexibility and control

Service Accent Meter billing allows one, three, six or as many, or as few, meters as necessary to be allocated to a machine. If required, each meter can be billed independently of the others, thus affording you true flexibility in the way you bill your clients. No matter how your machines are configured, Service Accent Meter billing can cope:

Simple billing

- Charge for each click
- Scale the charges into bands based on usage
- Apply costs to your meters so you can get a true profitability per machine

Minimum billing with excess

- Charge a fixed amount in advance for an agreed number of copies
- Take a reading and bill any excess usage over the amount already charged

Copypack billing

- Charge a fixed amount in advance for an agreed number of copies
- Bill for another pack of copies as the current pack nears completion
- Set an expiry date on a copypack to ensure regular billing

Simplicity and efficiency

While Service Accent meter billing will provide you with accurate figures, it is not always possible to collect readings from customers. In these cases, Service Accent can produce an accurate estimate, based upon the clients' historical usage; this allows you to get your invoices out on time regardless of how successful you have been in collecting your readings. And when you do collect a reading, Service Accent calculates the correct usage thus ensuring that your customers are billed accurately and fairly.

And of course, the information collected via meter billing is fed back in to the management reporting suite to provide the level of profitability and management reporting required.

Quick facts

How it works

As part of your general data entry in Service Accent, you will create customers and contracts; you can then create serialised equipment items and assign them to the relevant contracts.

Once you have done this, each equipment item can be assigned one or more meters. Each meter is configured with its billing type (see left for details), when it is to be billed next, how often it is to be billed and how much it should be billed.

Every month (or whenever meets your requirements) you run Meter billing; this brings up a list of all the machines with their associated meters that require billing. If a reading is required, simply enter the customer reading and let Service Accent calculate if an invoice should be raised and how much for.

Once the invoices have been raised, the meters are updated with the new information, thus allowing you to keep track of your customers usage for profitability and analysis reporting.

Usage tracking

Service Accent will track the machines readings and this can be linked in to Sales Order Processing automatically to ensure that paper, toner and other consumables being ordered by customers matches their readings.